

Your new cheat sheet for
note-taking and synth.

You can thank me later.

Amelia Purvis
Psychologist & Director | Symplicit

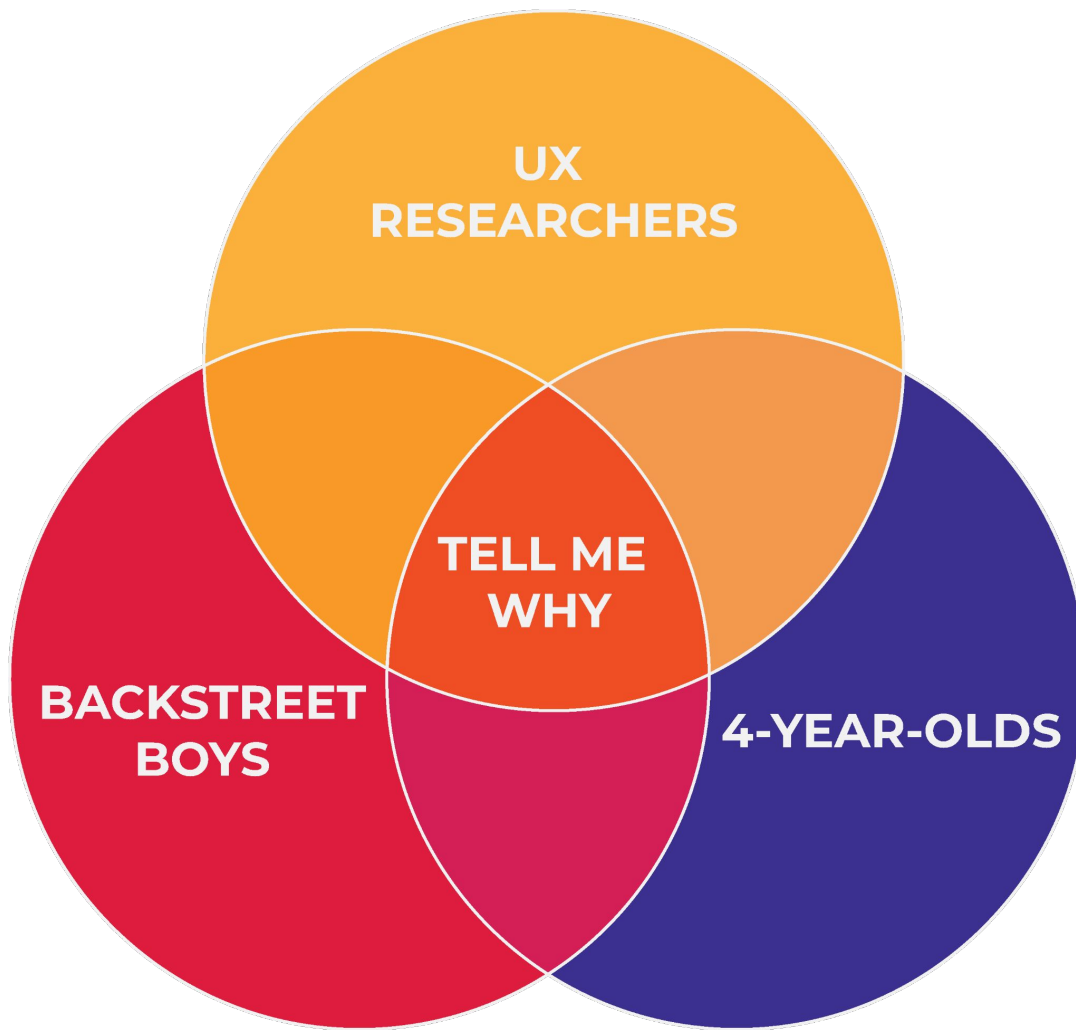
1. If it's not working, fix it
2. Tell the story



**LET'S START AT THE VERY
BEGINNING**

**IT'S A VERY GOOD PLACE TO
START**

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	
1	Introduction about you	no	no	no	no	no	no	no	no	no	no	no	no	no	
2	General - High behavior	no High search landing page	no Restriction	no Dates	no Dates	no landing landing page	no Page restriction	no Page restriction	no Page restriction	no Page restriction	no Page restriction	no Page restriction	no Page restriction	no Page restriction	
3															
4															
5	no - why (3) - clean (3) (3) - 10 items	Is the content relevant?	Do they see the list of distribution?	Do they get back and add to that content?	Do they understand what the sharing means in the content?	Do they think the value isn't enough? Do they expect to see that? Do they expect to see that?	Do people notice the difference between dark mode (blue) and light mode (brown)?	Are they log into view?	Do people notice this or changed? Last effort to show the flow is different?	Will they decide they want to go back and explore the content here or just add and avoid they don't want a tag?	Do people know how to complete the payment? Is this hard?	What do people want to see here?			
6			Do participants notice the 'see nearby posts' section?	Do people notice 'where can I go' section? What would they expect to see here?	Do they understand what the sharing means in the content?	Do they understand what the sharing means in the content?	Do they understand what the sharing means in the content?	Do they understand what the sharing means in the content?	Do they understand what the sharing means in the content?	Do they understand what the sharing means in the content?	Do they understand what the sharing means in the content?	Do they understand what the sharing means in the content?	Do they understand what the sharing means in the content?	Do they understand what the sharing means in the content?	Do they understand what the sharing means in the content?
7													Are they reassured with the confirmation?	Do they know they get an identity email?	
8			Is the user that it with this is no needed?												
9															
10															
11	no	no - why (3) - clean (3) (3) - 10 items	no	no	no	no	no	no	no	no	no	no	no	no	
12	no	no	no	no	no	no	no	no	no	no	no	no	no	no	
13	no	no	no	no	no	no	no	no	no	no	no	no	no	no	
14	no	no	no	no	no	no	no	no	no	no	no	no	no	no	
15	no	no	no	no	no	no	no	no	no	no	no	no	no	no	
16	no	no	no	no	no	no	no	no	no	no	no	no	no	no	
17	no	no	no	no	no	no	no	no	no	no	no	no	no	no	
18	no	no	no	no	no	no	no	no	no	no	no	no	no	no	
19	no	no	no	no	no	no	no	no	no	no	no	no	no	no	
20	no	no	no	no	no	no	no	no	no	no	no	no	no	no	
21	no	no	no	no	no	no	no	no	no	no	no	no	no	no	
22	no	no	no	no	no	no	no	no	no	no	no	no	no	no	




Comment here

Comment here

Comment here

Your Logo



Showcase your thought provoking topics and ideas

Big company announcement or simple sub-header taking two or more lines.

Button


Text link

Start with step one


Nunc mattis feugiat ex scelerisque congue.

Keep it easy to scan

Nam ut justo placerat, eleifend sem at, finibus velit.



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Link 01 Link 02 Link 03

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Comment here

Comment here

Comment here

Comment here

Comment here

Comment here



This image shows a grid of three overlapping wireframe panels for a user interface, each featuring various text elements, buttons, and icons. Numerous yellow sticky notes are placed over the wireframes, each containing the text "Comment here".

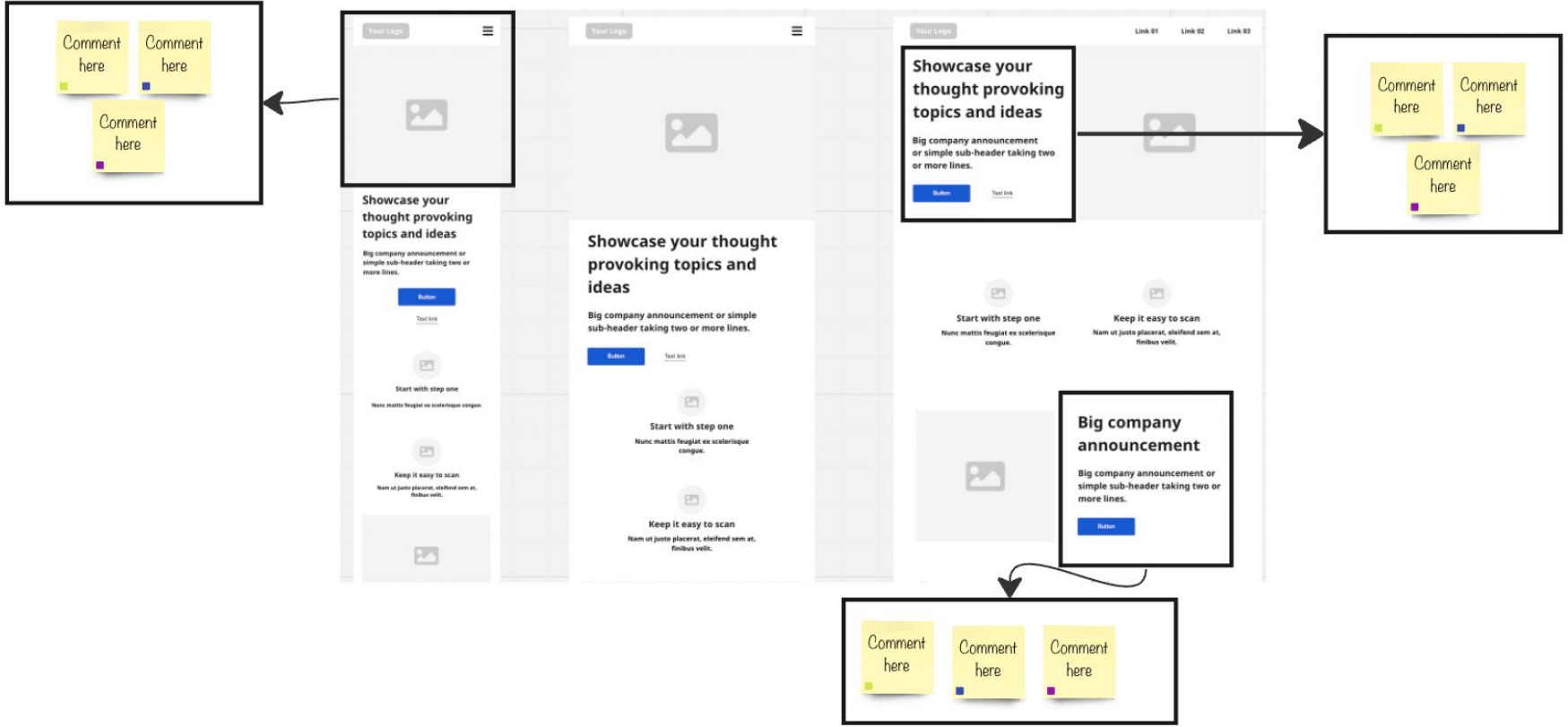
The wireframes include the following text elements:

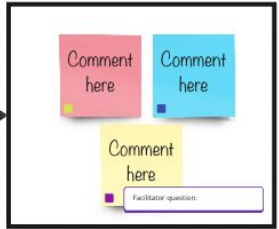
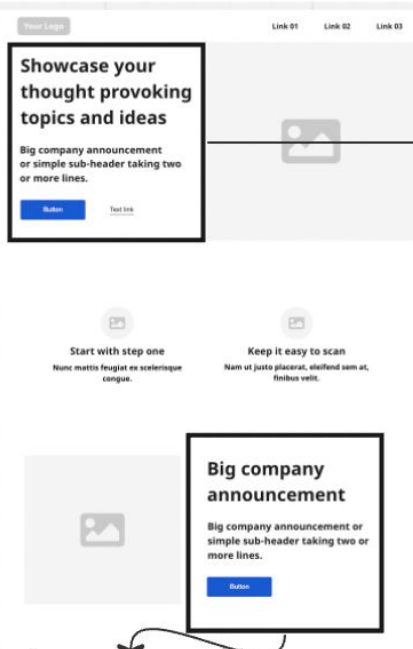
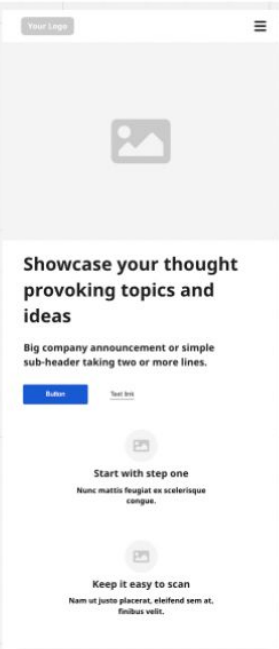
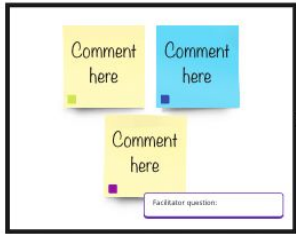
- "Your Logo" (top left of each panel)
- "Link 01", "Link 02", "Link 03" (top right of the rightmost panel)
- "Showcase your thought provoking topics and ideas" (center of the middle panel)
- "Big company announcement or simple sub-header taking two or more lines." (multiple locations)
- "Start with step one" (multiple locations)
- "Keep it easy to scan" (multiple locations)
- "Nunc mattis feugiat ex scelerisque congue." (multiple locations)
- "Nam ut justo placerat, eleifend sem at, finibus velit." (multiple locations)
- "to scan" (bottom center of the middle panel)
- "eleifend sem at, elit." (bottom center of the middle panel)
- "Big company announcement or simple sub-header taking two or more lines." (top right of the rightmost panel)
- "Start with step one" (top left of the rightmost panel)
- "Keep it easy to scan" (top right of the rightmost panel)
- "Big company announcement or simple sub-header taking two or more lines." (bottom right of the rightmost panel)

The sticky notes are scattered across the panels, with some overlapping the wireframe elements. Each sticky note is yellow with a drop shadow and contains the text "Comment here" in a simple, handwritten-style font.

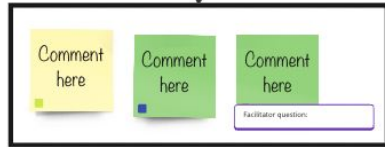


YOU GET A BOX!





Focus:



Finding:

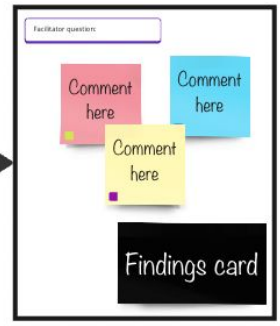
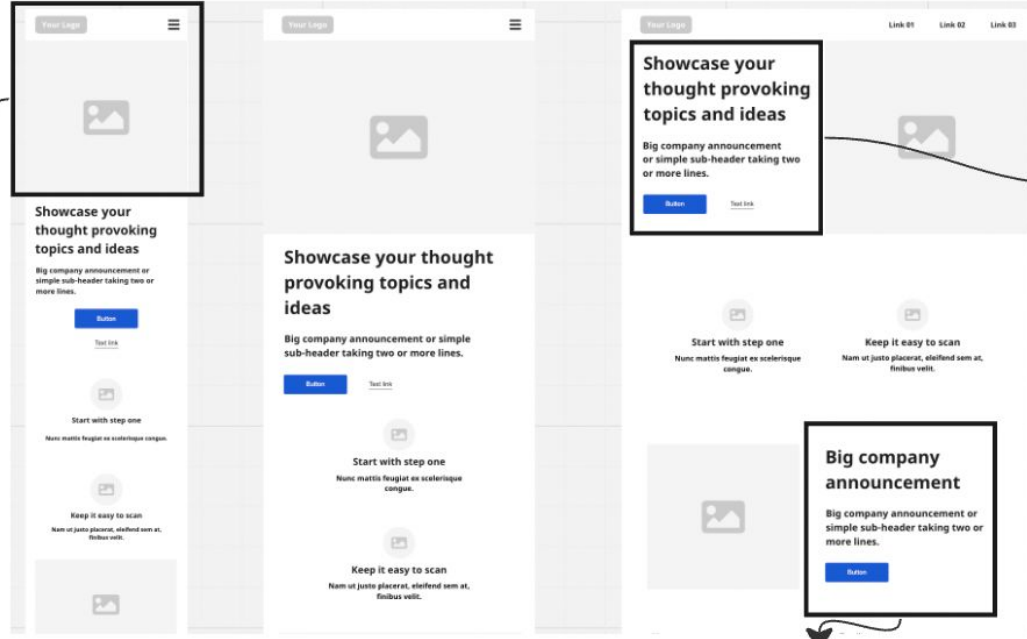
Evidence:

Design recommendation:

Finding: Users understood that 'download' meant they could download and save/print/share the form

Observation: "If I wanted to download it - the form as an actual file" [P1] "Download is useful if you want a hard copy or a copy on your own system" [P4] "I can download it then I can print it off" [P5] "I didn't expect to see this but it would be useful to download it" [P6]

Design recommendation: Retain 'download' function





Showcase your thought provoking topics and ideas

Big company announcement or simple sub-header taking two or more lines.

Button

Text link



Start with step one

Nunc mattis feugiat ex scelerisque congue.



Keep it easy to scan

Nam ut justo placerat, etiam sed sem at, finibus velit.



Showcase your thought provoking topics and ideas

Big company announcement or simple sub-header taking two or more lines.

Button

Text link



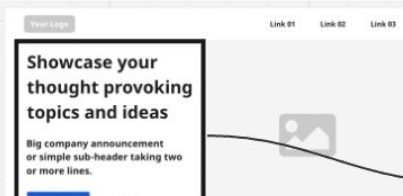
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Keep it easy to scan

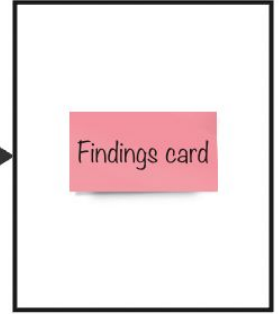
Nam ut justo placerat, etiam sed sem at, finibus velit.

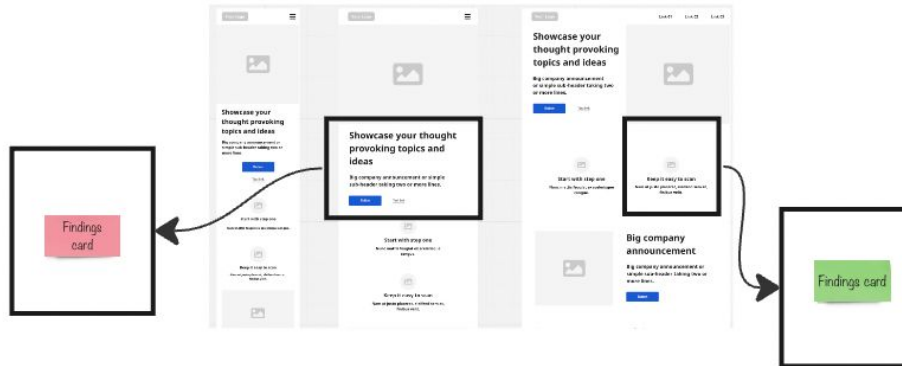
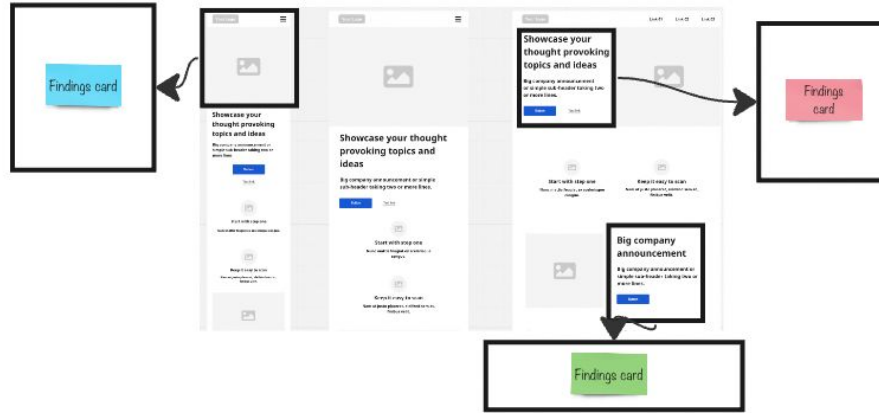


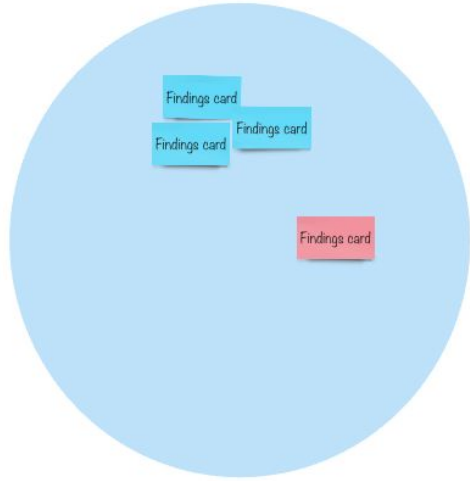
Big company announcement

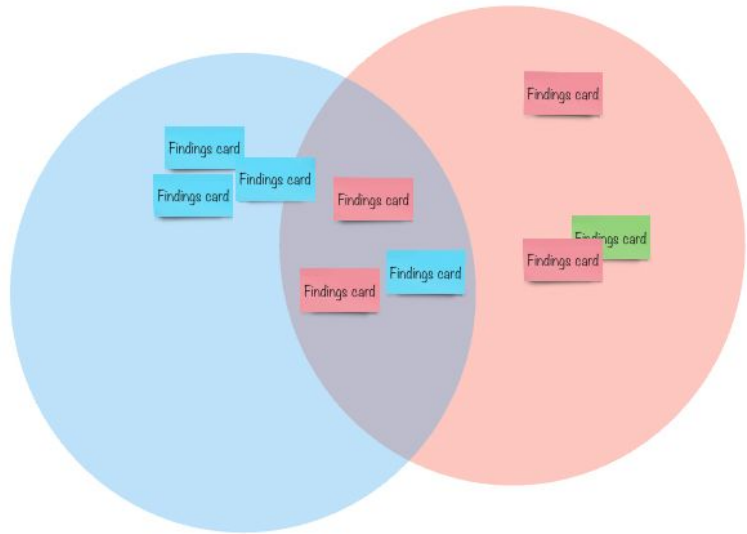
Big company announcement or simple sub-header taking two or more lines.

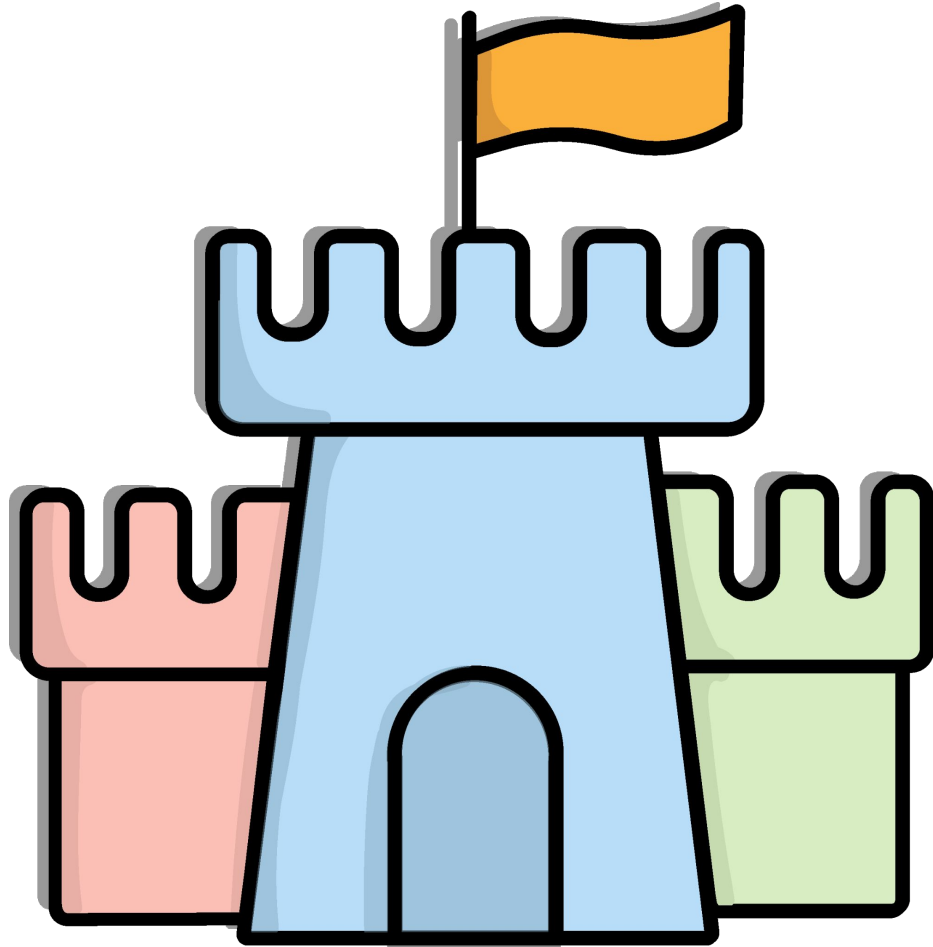
Button













symplicit /  Queensland Government

CAVI – Prototype Validation User Testing

April 2023

Severity Scale

Findings from the usability testing sessions are categorised using the following rating scale.

Good Practice	This approach is recommended
Minor Problem	May cause users to hesitate for a few seconds
Serious Problem	Could delay users in their task but eventually would be able to continue
Critical Problem	Could cause frequent catastrophes and great irritation to users

CAVI Home / Events Simon

Events

Search by district, street, or station

400 Events

Filters

- Unplanned
 - Hazard
 - Back of queue
 - Speed limit
- Scheduled
 - School zone
 - Roadworks
- Always on
 - Speed limit
 - Highway
 - Sharp corner
 - Overtaking lane
 - Rest area

Map labels: Port Douglas, Mareeba, Atherton, Townsville, Bowen, Alnie Beach, Mackay, Cloncurry, Mount Isa

Map controls: Home, Full Screen, +, -

Would you like to see more details about this event?

Would you like to see more details about this event?

Would you like to see more details about this event?

400 Events

Would you like to see more details about this event?

Would you like to see more details about this event?

Did you find what you were looking for? If not, try searching for it on the map.

This is pretty cool.

Would you like to see more details about this event?

Probably the map is a bit dark.

Change the contrast or zoom in.

Would you like to see more details about this event?

They might not have tags in this area.

Would you like to see more details about this event?

I'd like to see more details about this event.

Would you like to see more details about this event?

Are you a local resident?

Would you like to see more details about this event?

Finding:
Users were concerned how the platform may adapt to an ever growing network.

Evidence:
"Some messaging will become cluttered. But might be manageable with filters. But if you have all of them on, I don't know how you will present that."
"If we turn everything on, it will be really slow and lag. And there will be more cases coming up."
"Is it all going to come up on the list? Or just few? We typed in street name but what happens if we type in Queensland? There is probably 1000s of events"

Recommendation:
Consider clustering events and advanced filtering to reduce lag.

Critical P1 - Regional TMR P2 - CAVI O&M P9 - Regional TMR

Finding:
According to the users, the filter functionality on the events page was user-friendly, easy to understand, and useful.

Evidence:
"Filter box is pretty intuitive to play around with showing or hiding info on map."
"I can toggle on and off and it is categorised by unplanned scheduled and always on. Pretty self explanatory."
"I can see value filtering these..."

Recommendation:
—

P8 - Regional TMR
Good Practice P12 - External Road Autho... P6 - Regional TMR

Finding:
When filtering events, users would like an easy way to reset their view.

Evidence:
"Maybe having a clear all in case you click a whole bunch"
"Maybe a toggle to tick or remove all categories."

Recommendation:
Add a "Clear all" function to the top of the filter menu to easily reset filtering.

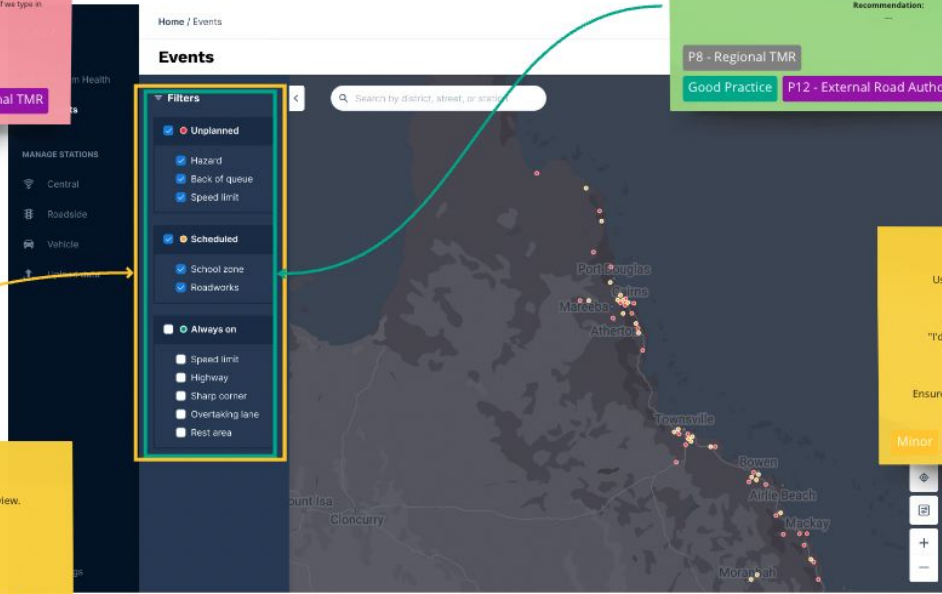
Minor P5 - Regional TMR P8 - Regional TMR

Finding:
Users expected to be able to navigate and scroll to zoom in the map.

Evidence:
"Assuming the map is navigable. You can search and zoom in."
"I'd probably just prefer to scroll in, going in to see where hazards are"
"I did go to zoom in with the scroll but when that didn't work..."

Recommendation:
Ensure users are able to navigate the map by scrolling, clicking and dragging.

Minor P1 - Regional TMR P6 - Regional TMR



QCRTK000903

[View settings](#) [View events](#)

Station details



Status

Failed

Intersection ID
M3413 (QCRTK000903)

Intersection name
Main St and Side Rd

Latitude
-17.00045

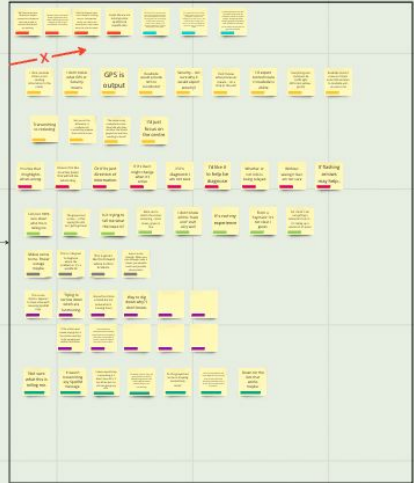
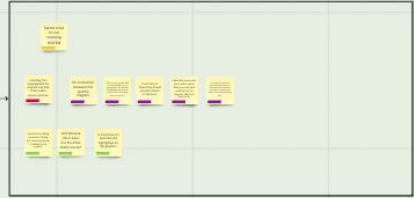
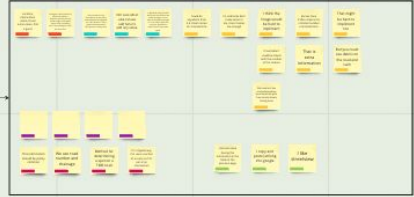
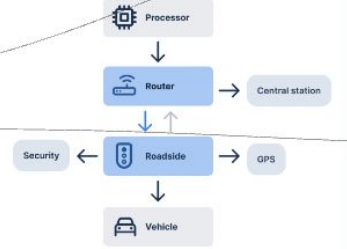
Longitude
145.7141

Roadside status map

This interactive map shows where the exceptions are in the process.

- SpatEM RX
- SPM TX
- SpatEM RX
- SPM TX
- 3D Fix recieved
- No signing errors
- SpatEM TX
- MapEM TX

● Normal ● Failed



Finding:
3 participants were unable to understand that the exception list were options they could click on to modify the diagram.

Evidence:
"No connection between this and the diagram."
"I guess this is telling me what is failing but I am unsure how it relates to the graphic."

Recommendation:
Having hover effect on the exception list will put weight on its affordance to be clickable. Having a title on top of the diagram will also help.

Minor P12 - External Road Autho... P6 - Regional TMR

Finding:
Participants mentioned that the information provided about the station details were relevant and useful to them.

Evidence:
"1st thoughts were, all that info there is relevant. Intersection ID, intersection name."
"Status and that is my Intersection ID and name. And latitude and longitude. It's a GPS location. That's good information and a little picture is always nice."
"Location, intersection name, street name name, that is good."

Recommendation:
—

P3 - Regional TMR
Good Practice P1 - Regional TMR P10 - Regional TMR

Finding:
Most participants were not able to understand the diagram. They felt there were not enough hints on the diagram communicating what the issue was.

Evidence:
"It's hard to know. I am not sure what they mean by roadside, router or central station."
"I am thinking if you click on this, it will show me what's actually in the issue. If you click on Roadside TX it shows you why it is marked as failed."
"If there was a flash showing that in red, even without looking at indicator you can see where the issue was. If that box was red, Router can be red or GPS could be red."
"Arrows represent on diagram with red arrows or crosses. With what's not working."

Recommendation:
Make use of red colour and flashing animation in the diagram to indicate where the issue is located. The colour and animation can be applied to the components (boxes) or the arrows.

P3 - Regional TMR Serious
P1 - Regional TMR P12 - External Road Autho...

Synth it Directly (SiD)

Amelia Purvis
Psychologist & Director | Symplicit

